The Facebook, Inc. v. Connectu, LLC et al

Doc. 252 Att. 31

EXHIBIT 27

Dockets.Justia.com

Subject: Re: [iMarc] WWW Mail
From: "David Gomel" <David_Gomel@brown.edu>
Date: Tue, 14 Sep 2004 23:36:39 -0400
To: <dave@imarc.net>, <nils@imarc.net>

Dave and Nils,

Thank you for your prompt replies. I am a student at Brown University in Providence, RI, and myself and many students here have received broadcast email from one of your clients, connectU.com. While I am usually satisfied with being removed from a spammer's email list, the magnitude of this problem requires me to take further action. I will be gathering and compiling these emails from multiple people in the next few days and will send it all your way at that point.

Thank you for your cooperation.

-David Gomel

Subject: Re: [iMarc] WWW Mail
From: "Dave Tufts" <dave@imarc.net>
Date: Tue, 14 Sep 2004 22:01:21 -0400
To: <david@brown.edu>

I may be able to help, but I need a little more info:

> I have have been spammed by one of your customers and would like to take action.

What customer?

> How should I go about this?

What action would you like to take?

> Please note that I am extremely serious
> about following through on this and will take whatever action is necessary
to
> ensure that this customer is punished for having violated your AUP.

What is an 'AUP'?

Thanks,

Dave Tufts
http://imarc.net

Subject: Re: [iMarc] WWW Mail
From: "Nils Menten" <nils@imarc.net>
Date: Tue, 14 Sep 2004 22:19:21 -0400
To: <david@brown.edu>
CC: "support support" <support@imarc.net>

on 9/14/04 9:52 PM, david@brown.edu at david@brown.edu wrote:

> From: David Gomel david@brown.edu
>
> I have have been spammed by one of your customers and would like to take action. How should I go about this? Please note that I am extremely
serious
> about following through on this and will take whatever action is necessary
to
> ensure that this customer is punished for having violated your AUP.

Please send along the offending email and I will ensure you are removed from their mailing lists. My apologies for any inconvenience that may have been caused by one of our customers.

--

Nils Menten
nils@imarc.net
Newburyport, MA, USA
978-462-8848
http://www.imarc.net

Re: [iMarc] WWW Mail.eml	**Content-Type:** message/rfc822 **Content-Encoding:** 7bit

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Re: [iMarc] WWW Mail.eml	**Content-Type:** message/rfc822 **Content-Encoding:** 7bit